

Available Tuesday afternoon, March 24th!

# How To Access Our New Digital Banking Experience

- To get started on your desktop, **visit [wasitrust.com](http://wasitrust.com), click on the Log-In button at the top of the home page, and choose “NEW Personal Digital Banking”**
- **Our Mobile app has changed!** To get started on your phone or tablet, download or update your device to the NEW mobile app (*see instructions at the bottom of this page*).

## Then follow the directions below:

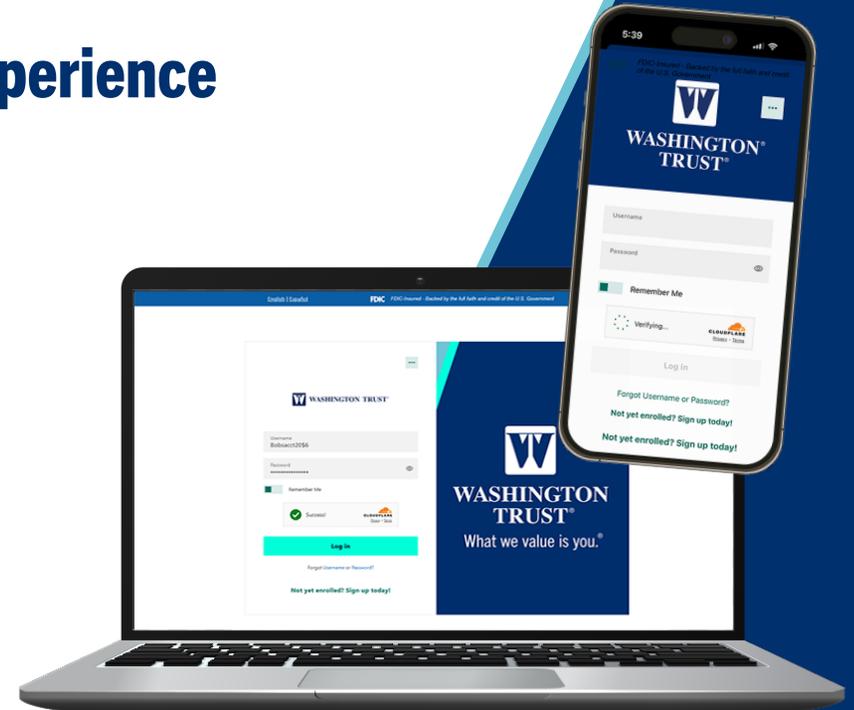
- Enter your current online banking username, then tap **Forgot Password**.
- You will be prompted to **create a new password**.
- **Verify your identity** by entering your Username, SSN, and Date of Birth.
- Select the delivery method of your choice to receive a temporary passcode, then select **Continue**.
- Once you have received your one-time passcode, enter it into the field provided, then click **Verify**.
- **Create a new password** ensuring it meets all requirements.
- Read the disclosure and check the box next to **I Agree**, then select **Continue**.

**Your login process is complete and you can begin using the new Digital Banking experience!**

## New Mobile App!

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Scan this QR Code for detailed instructions on how to download or update your device to our new Mobile app.



## We're Available For In-Person Support!

Washington Trust's Digital Banking experts will be available in-person at all branches, any time during regular branch lobby hours, **plus the following extended lobby hours at most\* locations:**

**4:00 - 5:00 p.m.  
Tuesdays & Thursdays  
March 17 - April 16**

*\*Our Westminster Street Branch extended lobby hours will be mornings from 8:00 - 9:00am during the same timeframe. Our Block Island branch will be open regular business hours.*



**Have questions or need help?**  
Visit your local branch or  
call us at 800.475.2265.

