

Now available!

How To Access Our New Digital Banking Experience

- To get started on your desktop, **visit washttrust.com, click on the Log-In button at the top of the home page, and choose “NEW Personal Digital Banking”**
- **Our Mobile app has changed!** To get started on your phone or tablet, download or update your device to the NEW mobile app, **“WTC Mobile Banking”**

Then follow the directions below:

- Enter your current online banking username, then tap **Forgot Password**.
- You will be prompted to **create a new password**.
- **Verify your identity** by entering your Username, SSN, and Date of Birth.
- Select the delivery method of your choice to receive a temporary passcode, then select **Continue**.
- Once you have received your one-time passcode, enter it into the field provided, then click **Verify**.
- **Create a new password** ensuring it meets all requirements.
- Read the disclosure and check the box next to **I Agree**, then select **Continue**.

Your login process is complete and you can begin using the new Digital Banking experience!



We're Available For In-Person Support!

Washington Trust's Digital Banking experts will be available in-person at all branches, any time during regular branch lobby hours, **plus the following extended lobby hours at most* locations:**

**4:00 - 5:00 p.m.
Tuesdays & Thursdays
March 24 - April 16**

**Our Westminster Street Branch extended lobby hours will be mornings from 8:00 - 9:00am during the same timeframe. Our Block Island branch will be open regular business hours.*



Have questions or need help?
Visit your local branch or
call us at 800.475.2265.

